



HARDY WOODLAND SERVICES

CODE OF CONDUCT

The highest standards of professional service

All tree and shrub work will be undertaken in accordance with BS3998:2010 and carried out diligently, conscientiously, and with proper regard for the best interest of the environment and the Client.

Assignments will only be accepted if Hardy Woodland Services is satisfied that it has sufficient and competent resources to ensure that all work can be carried out efficiently, safely and effectively. This will include Client liaison and the use of proper planning, monitoring and protective equipment.

All work to be carried out will be agreed with the Client in writing. Subsequent to the commencement of a project, any change in the scope of work or any other aspect which may arise shall be discussed and agreed with the Client first.

The site will be left in a clean and tidy state and handed back to the Client in a safe condition.

Professional Integrity

At all times Hardy Woodland Services will ensure it avoids any situation or takes any action that compromises its professional standards and integrity.

During the formulation of the scope with the client, Hardy Woodland Services will provide impartial advice and ensure that the clients' requirements remain paramount.

Health and Safety

Hardy Woodland Services recognises the importance of Health and Safety and makes every effort to ensure the safety of the Client (and his property), its own staff and members of the public.

Environmental Issues

Hardy Woodland Services is committed to protecting the environment and will work with the Client to help to save endangered species and promote a sustainable natural environment.